



Delhi, Guwahati, Patna, Lucknow

Vihan Infotech

(Technology Solution & Support)
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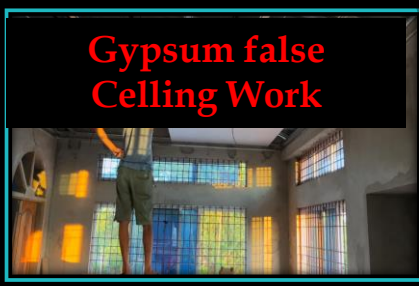
Motherboard Repair



Aluminum Partition



**Gypsum false
Celling Work**



Glass work



Modular Furniture



Call Center Desk



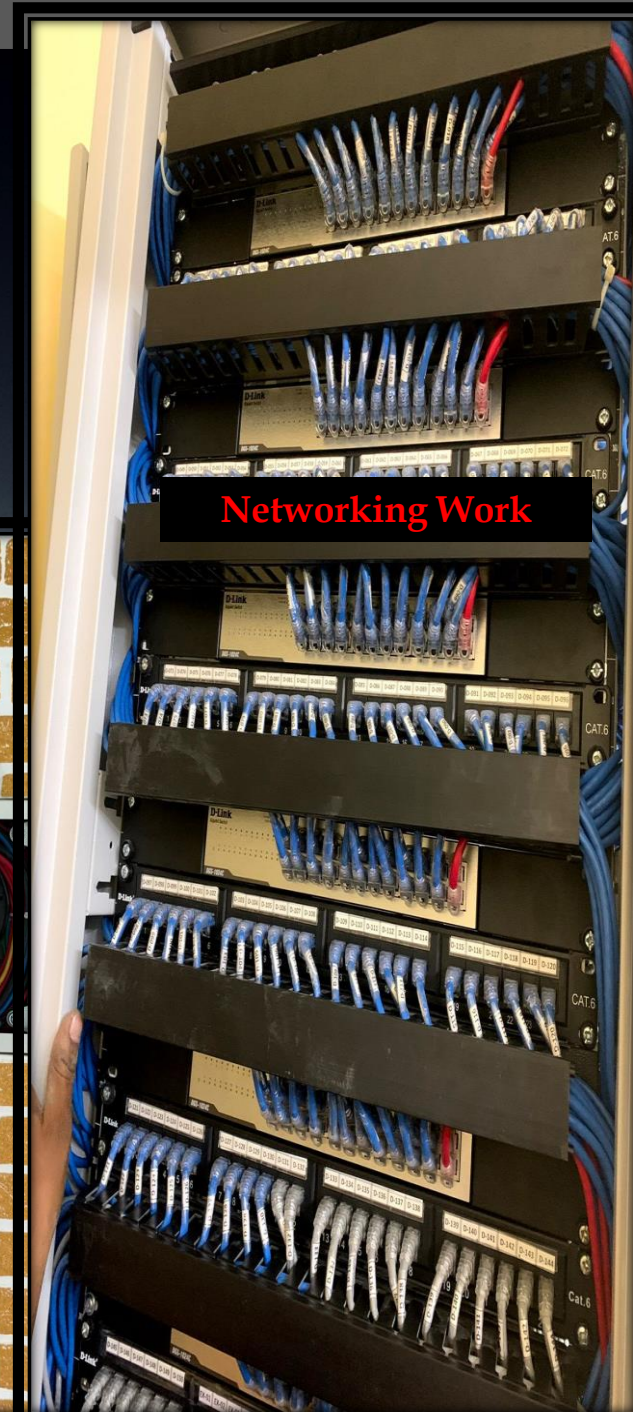
Floor Work



Electrical Work



Networking Work





Who we are

- ❖ Vihan Infotech has an unique approach with 3S (Solution, Support & Services).
- ❖ We value a team based approach to customer service.
- ❖ Our business strategy will revolve around the need to provide quality products and services to our various target customers. This shall be undertaken through the establishment of a professional team and the provision of quality, custom-designed services, catering to the client's particular needs.
- ❖ By combining expertise in computing, networking, security, storage and software's, with advanced skills in consulting, integration and managed services, we are end-to-end solutions providers.



Vision | Mission | Values

Vision

- ❖ Our vision is to develop in a constant manner and grow as a major IT service & solution provider to become a leading performer, in providing quality solutions, support & Services in the competitive global marketplace. Our professional, flexible and integrated process reflects in what we do. We always try to value add our customers to success in their domain.

Mission

- ❖ Our mission is to deliver optimal solutions & services with quality at reasonable prices. For us customer satisfaction is given top place. We are very friendly in our dealings to the customers and it helps us retain existing clients and expand customer circle. We always try to improve the quality of our products by exploring innovative ideas.

Values

- ❖ At Vihan we have chosen three core values— Quality, Teamwork and Leadership as the basis of our corporate culture.



BUSINESS VERTICAL

SOLUTIONS

- SYSTEM INTEGRATION
- NETWORK INTEGRATION
- SECURITY , SURVEILLANCE ,
ACCESS CONTROL
- ANTIVIRUS SOLUTION
- DIGITAL MARKETING
- CLOUD
- E-MAIL

SUPPORT

- PER-CALL REPAIR SUPPORT
- INCIDENT MANAGEMENT
- UPGRADATION
- ROLLOUTS
- CARE PACK
- WARRANTY EXTENSION

SERVICES

- ANNUAL MAINTENANCE
- NETWORK MANAGEMENT
- MANAGED PRINT
- FACILITY MANAGEMENT
- SECURITY SUBSCRIPTIONS



SOLUTIONS

❖ SYSTEM INTEGRATION

Vihan Infotech has carved a niche and place for itself not because it has solid backing of product knowledge for selling but also for providing the complete integration of the turnkey projects

- **Hewlett-Packard (HP)** : Partner for HP Servers (Business Critical & x86 platform), HP Storage (Enterprise, Commercial, NAS, Archival, Tape solutions), HP Personal Systems (Desktops, Laptops, Thin Clients & Workstations) & HP Image & Printing solutions (HP Printers & Multifunction devices).
- **DELL** : Partner for Dell Servers (x86 platform), Dell Storage & Dell Clients (Desktops, Laptops & Workstations).
- **EMC** : Partner for EMC for Enterprise Storage Solutions, Archival Solutions and Document Management Solutions.
- **SERVER** : Converged Infrastructure Solutions, Cloud Computing Solutions and Server and Storage Virtualization & Consolidation Offerings.
- **STORAGE** : Storage Virtualization and Consolidation Offerings, Data Protection Solutions for Enterprises, Tiered Storage Environment, Regulatory Compliances, Business Continuity and Availability Solutions, Compliance Solutions, Energy Efficiency Solutions & Information Security Solutions.



SOLUTIONS

❖ NETWORK INTEGRATION

Network Integrator with strengths in routing, switching, security, wireless, load-balancing, voice & structured cabling strong • Routers, Switches • Access Points and Controllers • Network Management • Network Security • Location-based Services • Campus and Branch Networking • Data Centre Networking • Network Functions Virtualization

❖ SECURITY, SURVEILLANCE, ACCESS CONTROL

Providing expert advice on the latest security, surveillance and access control technology

❖ VIRTUAL MACHINES& CLOUD SERVICES

▪ Microsoft Azure, AWS

Infrastructure as a Service (IaaS) • With IaaS you: create / configure the environment your application will run in, then deploy your application into this environment (i.e. you create build a complete Windows Server VM image), then add the Microsoft Azure hooks to it, and push the entire VM into the cloud • Platform as a Service(PaaS) • PaaS is a prebuilt runtime set of services (It's as if the environment already exists)

❖ WEB EMAIL SOLUTION

We makes it easier to connect, communicate and collaborate with a wide choice of industry leading email and productivity solutions, G-suite, office365



SUPPORT

❖ PER-CALL REPAIR SUPPORT

Repair and Maintenance Services on per call basis is a valuable offering for the customers, who does not have signed contract for their products.

❖ INCIDENT MANAGEMENT

One Time Support Required for Systems, Networks, Applications, Database and software solutions etc.

❖ UPGRADATION

Technology Upgradation support to small, medium and enterprise project.

❖ ROLLOUTS/ Installation/ Commissioning

Rollout of a Project, we cater to site Inspection, Rollout, Installation, Commissioning, FAT etc.

❖ CARE PACK/WARRANTY EXTENSION

OEM Care Pack Services are support packages that expand and extend standard warranties for OEM hardware and software



SERVICES

❖ ANNUAL MAINTENANCE SERVICES

- ❑ AMC On-site and Comprehensive, Including Parts Comprehensive coverage including on-site maintenance, repair and replacement of parts. The contract covers all labor charges and cost of replacement of parts (excluding consumables)
- ❑ AMC Onsite Labor Only and Parts Chargeable On Actuals Complete on-site service, repair and maintenance coverage including a full cover on labor charges. Cost of replacement of parts and components to be charged on actuals

❖ NETWORK MANAGEMENT SERVICES

- ❑ Network Management Services provide complete support for the management and support processes for Local Area Networks (LAN) and Wide Area Networks (WAN). Services are provided either on-site or remotely from a Northrop Grumman facility such as a network operations center (NOC).



SERVICES

❖ FACILITY MANAGEMENT SERVICES

- ❑ Our IT Facilities Management Services are a comprehensive set of services that help our customers to fully utilize their IT investments by improving availability, reliability and performance.
 - End - to End IT infra support
 - Outsourcing and Staffing support
 - Centralized, Single-Point-of-Contact Help Desk Services

❖ MANAGED PRINT SERVICES

- ❑ Managed Print Services (MPS) combines OEM innovative hardware, software, and services to help your organization harness the power of information within your printing environment.

❖ SECURITY SERVICES

- ❑ Our Security Services provide a comprehensive, managed 24/7 service without requiring an extensive customer investment in hardware, software, and technical staff. This complete security solution includes architecture, design, implementation, and training to secure your environment.

SERVICES

❖ Managed IT Services

- ☐ Servers
- ☐ Firewalls
- ☐ Email Integrity SPAM Control
- ☐ Real-time Backup Disaster Recovery
- ☐ Basic and Complex Networks
- ☐ Email Solutions
- ☐ Active Directory Implementations
- ☐ Network Assessment
- ☐ ERP
- ☐ Website development
- ☐ Android apps



Exclusive Partners



Thanks,
Let's Start

Vihan Infotech

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| Business Development |

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